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Instruction to your
Bank or Building Society
to pay by Direct Debit

Originator's Identification Number	

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Please return completed form to:	
Regency Oils Ltd 15 Marine Place Buckie Moray AB56 1UT	
1. Name and full postal address of your Bank or Build	ling Society branch.
To: The Manager	
	Bank or Building Society
Address	Post Code
2. Name(s) of account holder(s).	5. Regency Oils Ltd reference number.  (for office use only)
3. Branch sort code. (from the top right hand corner of your cheque)	6. Instruction to your Bank or Building Society.  Please pay Regency Oils Ltd. Direct Debits from the account detailed on this instruction subject to the safeguards assured by Direct Debit Guarantee. I understand that this instruction may remain with Regency Oils Ltd. and, if so,
4. Bank or Building Society account number.	details will be passed electronically to my Bank/Building Society
4. Bank of Building Society account number.	Signature(s)
Banks and Building Societies may not accept Direct D	Date

## The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit Regency Oils will notify you 5 working days in advance of your account being debited or as otherwise agreed. If you request Regency Oils to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Regency Oils or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society
  - If you receive a refund you are not entitled to, you must pay it back when Regency Oils asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

This guarantee should be detached and retained by the Payer.